Tower of London

Visitor Research Volunteer Role

Are you interested in history? People? Market research?

The Tower of London attracts over three million visitors every year from all over the world. We want them to have the time of their lives at our beautiful palaces.

Would you like to be part of the team interviewing visitors to find out what they did during their visit and what they thought of this world UNESCO site? The information from these surveys is used in all departments to plan and improve the visitor experience.

Training will be provided for completion of the questionnaires and you will buddy up with current interviewers until you feel ready to start.

The role would suit enthusiastic communicators who are happy to be on their feet for four hour shifts in the unique surroundings of the Tower of London. Additional languages are very welcome as the majority of our visitors are international.

Anticipated time contribution/next steps

Volunteers will need to be able to offer regular availability, ideally 8 hours a month, more would be welcome! This role will be on-going throughout the year.

Group Interviews

The interview date for this role is Saturday, 25 November at 11 am. The interview will be a group interview and will include a general introduction to the visitor research project and an opportunity to find out more about our survey. The interview will last two hours, finishing at 1 pm. If you are successful, an induction session will follow shortly after.

If you are interested in this role, please contact [Sarah.Levine@hrp.org.uk](mailto:Sarah.Levine@hrp.org.uk) or call 020 3166 6175.