Hampton Court Palace

Wheelchair Tour and Volunteer Guide 2019/20

Contact Name:.....................……………………………………….…………

Address:……………………………………………………………….………………..

…………………………………………………………….……..…………….

Postcode: ………………………………………………

Tel No:…………………………………………………………………………………………..………….

Email:……………………………………………………………………………………………………………………………………

Name of person using wheelchair (if different):………………………

Payment will only be taken for hiring the wheelchair once the volunteer guides have been booked – there is nothing to pay until we have confirmed arrangements.

Please note that the cost of a wheelchair tour with volunteer guides is in addition to admission to the palace.

Prices are valid from 01/03/2019 until 29/02/2020.

Date of Visit:………………………………………………………………………………………

The Tudor Palace @ £5.00 = £

Please select: Morning Tour (10:30-12:30) / Afternoon Tour (13:00-15:00)

The Baroque Palace @ £5.00 = £

Please select: Morning Tour (10:30-12:30) / Afternoon Tour (13:00-15:00)

The Courtyards @ £5.00 = £

Please select: Morning Tour (10:30-12:30) / Afternoon Tour (13:00-15:00)

The Court of Henry VIII @ £5.00 = £

Please select: Morning Tour (10:30-12:30) / Afternoon Tour (13:00-15:00)

The Art Galleries @ £5.00 = £

Please select: Morning Tour (10:30-12:30) / Afternoon Tour (13:00-15:00)

I enclose payment of = £

*Tours last about 2 hours*

We recommend that morning tours begin at 10:30 and that afternoon tours begin at 13:00. If you would like your morning or afternoon tour to start at a different time (i.e. due to travel arrangements) please specify:

**………………………..**

To find out more about how we collect and use personal data, please see Historic Royal Palaces' Privacy Policy (available online).

Total number of people expected to join the wheelchair user on their tour (including any children and the wheelchair user):

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Ages of children accompanying the group\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

*Please note that this tour is specifically for the person in the wheelchair and will be pitched at them and their interests. We reserve the right to cancel the tour at no notice and with no refund if more people than expected join the party.*

Important information

The We-Go powered wheelchair is about the size of an economy-sized airline seat and has about as much leg room. There is also a weight limit of 113kg / 250 lbs / 17½ stone which includes any bags clients may want to keep with them.

Wearing the seatbelt is mandatory to prevent accidents. We will only go ahead with a We-Go powered wheelchair tour if the seatbelt can be comfortably and securely fastened around our client.

Our volunteers will meet the party with the powered wheelchair at the Ticket Office unless different arrangements are made at the time of booking.

If the wheelchair user or anyone accompanying them has any additional needs, please use this space to let us know what they are so that we can accommodate them:

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I will pay by Credit / Debit card – please provide the following information and our team will contact you to take payment details:

Contact number:………………………………………………………………………………………………

Contact name:…………………………………………………………………………………………………

Please note that our office is open from 09:00–17:00 GMT, seven days a week. If your booking is urgent please call us on the number below once the form has been sent to provide payment details

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If you wish to purchase palace admission tickets at the same time as paying the wheelchair hire fee, please speak to a member of our team. Please note that there is a transaction fee for tickets bought over the telephone.

Otherwise you can buy admission tickets in advance via our website www.hrp.org.uk or at the ticket office on the day of your visit.

Ticket Line: 00 44 (0)33 3320 6000

Fax: 00 44 (0)20 3166 6754

E-mail: [booking.confirmations@hrp.org.uk](mailto:booking.confirmations@hrp.org.uk)

If you won’t be able to make it on the day, for whatever reason, please call us on 00 44 (0)33 3320 6000 so that we can let the volunteers know and avoid them making a wasted journey.

Your cooperation is appreciated.