Things to remember



Please do not eat or drink inside the building.

Smoking and vaping are prohibited inside the palace and courtyards.

Please resist touching the magnificent but fragile objects that you will see displayed within the palace.

To protect these historic objects we have to use window blinds to keep light levels low and we place fragile items behind barriers.

Please help us to protect our historic objects and interiors by carrying, not wearing, backpacks. Or leave them in the visitor lockers by the buggy park off Clock Court (returnable £1 coin required). Thank you.



Scooters are not allowed into the palace. Please enquire on arrival about storage facilities but be aware that space is limited.

Photography

Non-commercial photography and filming are allowed everywhere except the Chapel Royal, Royal Pew and Cumberland Art Gallery.

Historic Royal Palaces is a safeguarding aware organisation and takes its responsibility to protect children and vulnerable people seriously. We may sometimes ask therefore that visitors refrain from filming or photographing other visitors.

For your safety











Children must be supervised at all times.

There are uneven steps and surfaces that are slippery when wet. There is also deep water and steep drops on site. Please take care.



Audio guides

Available until 15:30 from the Information Centre on Base Court in the following languages.



A variety of special tours is available including options for families and partially sighted visitors.

Audio guides are included in your ticket price. Not available for under 5's.

Chapel Royal Sunday Services

08:30-09:00 Said Eucharist

11:00-12:15 **Choral Matins or Eucharist**

15:30-16:20 Choral Evensong

The Chapel Royal is still an active church and Chapel of H.M. The Queen. with traditional services according to the Book of Common Prayer. Its Choir of Gentlemen and Boys usually sings at two services on Sundays.

Chapel Royal Weekday Services

Tuesdays and Thursdays 12:30-12:50

Twice a week there is a said lunchtime Book of Common Prayer Eucharist to which all are welcome. The Chapel and Royal Pew will remain open to visitors throughout.

Closing times

15:45 The Maze **Georgian Story**

16:00

Privv Kitchen Café **Roval Tennis Court** The Formal Gardens The Baroque Story The Chocolate Kitchens Cumberland Art Gallery Lost Dress exhibition

16:15

All other routes and shops Fountain Court toilets

16:25

East Gate Base Court toilets

16:30

West Gate Tiltyard Café

Hampton Court Palace is closed 24-26 December.



Use this guide together with the Palace Map to help you find each of the special event locations





Elizabeth I's Twelfth Night

Queen Elizabeth and her Court are at Hampton Court Palace for the festive season. The Queen must be entertained!

Edmund Tilney, Master of the Revels, needs to organise something to amuse the Queen. A band of players, The Lord Chamberlain's Men, are at Court: there is talk of a new play by William Shakespeare. Will it impress the Queen on Twelfth Night?

11:00 Act I: The Players Arrive at Hampton Court* (15 minutes) Base Court

11:30 Act II: Drinks with the Players - an unexpected job for Lady Scrope* (20 minutes) Base Court

12:00 Interlude - Musicians entertain* (25 minutes) Clock Court

12:30 Interlude - Dancing and merriment (25 minutes) Information Centre, Base Court

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13:00 Act III: The Rehearsal* (30 minutes) Clock Court

13:30 Interlude - Rainbow Dress Revealed (20 minutes) Council Chamber •••••

14:00 Act IV: The Queen is introduced to her new Lady in Waiting (25 minutes) Great Hall

15:00 Act V: The Players perform for the Queen (35 minutes) Great Hall

*In inclement weather, the players and musicians will perform in the Great Hall.

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Elizabethan Cookery

10:00 - 16:00

This Christmas in the Kitchens at Hampton Court Palace, our history cooks will be recreating some of the tasty treats served up to the Court of Queen Elizabeth I. Although famous for having been built for King Henry VIII, the Kitchens at Hampton Court Palace continued to be used by his daughter, Elizabeth I, to feed her courtiers and staff, and Christmas time would see this food factory running at full capacity.

From roast beef and shred pie to spiced marchpane and buttered beer, come and discover some of the Tudor delicacies that would grace the Christmas-time tables in Elizabeth's Palace. Find out how festive food fashions have changed since the sixteenth century.

Christmas craft weekend

Colourful wooden tree charms

21 and 22 December

11:00 - 16:00 in the Classroom next to the Family Room (Clock Court)

See Flizabeth Lin her beautiful 'Rainbow Portrait' dress. then using similar colours and patterned materials, create a colourful Christmas tree charm for vourself.

Play digital missions for families

Pick up a 'Time Explorers' device from the Information Centre and go on an interactive adventure around the palace.



You can also download 'Time Explorers' from the App Store or Google Play Store to your own device for free.

The Queen Commands...

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...that you share your experiences at court



Hampton Court Palace

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Palace Wi-Fi. Connect to us for free by selecting: PALACEFREEWIFI

Don't miss out on our other activities and tours



Henry VIII's Crown

A replica of Henry's Crown is on display in the Royal Pew 10:00 - 16:00 (12:30 - 15:00 on Sundays).



No photography please



The Lost Dress of Elizabeth I

12 October 2019 - 23 February 2020 See the Bacton Altar Cloth, a rare survival of Elizabeth I's wardrobe, on display at her former home.



Mantegna's Triumphs of Caesar

Explore one of the most important sets of paintings in the Royal Collection.

Gallery open daily 10:30 - 12:30 and 13:30 - 16:00



Winter Garden History Tours

Discover how the palace gardens evolved over the centuries.

Mondays, Wednesdays and Saturdays only 12:00 (60 minutes) Meet at the East Gate.

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