Things to remember



Please do not eat or drink inside the building.

Smoking and vaping are prohibited inside the palace and courtyards.

Please resist touching the magnificent but fragile objects that you will see displayed within the palace.

To protect these historic objects we have to use window blinds to keep light levels low and we place fragile items behind barriers.

Please help us to protect our historic objects and interiors by carrying, not wearing, backpacks. Or leave them in the visitor lockers by the buggy park off Clock Court (returnable £1 coin required). Thank you.



Scooters are not allowed into the palace. Please enquire on arrival about storage facilities but be aware that space is limited.

Photography

Non-commercial photography and filming are allowed everywhere except the Chapel Royal, Royal Pew and Cumberland Art Gallery.

Historic Royal Palaces is a safeguarding aware organisation and takes its responsibility to protect children and vulnerable people seriously. We may sometimes ask therefore that visitors refrain from filming or photographing other visitors.

For your safety





Children must be supervised at all times.

There are uneven steps and surfaces that are slippery when wet. There is also deep water and steep drops on site. Please take care.

Play digital missions for families

Pick up a 'Time Explorers' device from the Information Centre and go on an interactive adventure around the palace.



You can also download 'Time Explorers' from the App Store or Google Play Store to your own device for free.

Audio guides

Available until 15:30 from the Information Centre off Base Court in the following languages.



Chapel Royal **Sunday Services**

08:30-09:00 Said Eucharist

11:00-12:15 **Choral Matins or Eucharist**

15:30-16:20 Choral Evensong

The Chapel Royal is still an active church and Chapel of H.M. The Queen, with traditional services according to the Book of Common Prayer. Its Choir of Gentlemen and Boys usually sings at two services on Sundays.

Chapel Royal Weekday Services

Tuesdays and Thursdays 12:30-12:50

Twice a week there is a said lunchtime Book of Common Prayer Eucharist to which all are welcome. The Chapel and Royal Pew will remain open to visitors throughout.

> **Historic Royal Palaces Hampton Court Palace**

A variety of special tours is available including options for families and partially sighted visitors. Audio guides are included in your ticket price. Not available for under 5's.

Closing times

15:45

The Maze Georgian Story

16:00

Privy Kitchen Café Roval Tennis Court The Formal Gardens The Baroque Story The Chocolate Kitchens Cumberland Art Gallerv Lost Dress exhibition

16:15 All other routes and shops Fountain Court toilets

16:25 East Gate

Base Court toilets

16:30 West Gate Tiltyard Café

The Chapel Royal and Royal Pew are closed to visitors during Sunday Services

15 - 23 February 2020

What's on today

Experience the splendour of a day at court

Use this guide together with the Palace Map to help you find each of the special event locations

Elizabeth I and her Spy Masters

Affectionately known as 'Gloriana' to her Court, the reign of Elizabeth I so far has been a success. However, love is in the air and the Queen is not happy about it!

Become a spy, meet Elizabeth's closest courtiers and listen in on secret conversations. Find out which courtiers are not to be trusted and who gets into trouble for being disloyal to the Queen. Help her to decide their punishment!

Collect your Spy Master character card from the Information Centre, find as much evidence as you can about these courtiers and report back to the Queen when vou next see her!

The Queen awakes

11:00

Meet the Queen and her closest friends. Are there any problems that the Queen needs your help with?

Base Court (25 minutes) (If you have any access requirements, please meet in the Great Hall)



Elizabeth I's Court

11:30

Listen to the Queen's musicians and hear her and her ladies sing. Discover interesting information about life at court.

Great Watching Chamber (up to 30 minutes, drop-in)

Spv School

11:45

There are untrustworthy people in the Court of Elizabeth. Things are not quite what they seem. Meet the Queen's best spy and learn how to become a Spy Master!

Queen's Guard Chamber (20 minutes)

All eves and ears

13:00

Join Spy Master Phellipes to see if you can discover anything suspicious!

Queen's Guard Chamber (20 minutes)

It's tricky to be a queen 13:30

Reminisce with the Queen as she shares stories from her reign. Ask her questions and find out why some of her favourite courtiers are now under suspicion of doing things without her permission!

Council Chamber (up to 60 minutes, drop-in) _____

Spy School

14:00

Things are still not quite what they seem in Elizabeth's Court. Meet the Queen's best spy again to practise your spying skills!

Queen's Guard Chamber (15 minutes)

How to entertain the Queen 15:00

Help the courtiers as they prepare to try to gain back the favour of Elizabeth I. Will it work or will they get themselves into even more trouble?

Great Watching Chamber (15 minutes)

Elizabeth finds out the truth!

15:15

The courtiers try to impress the Queen with a special song but her new Spy Masters have some vital evidence to share with her. Help Elizabeth to decide what to do with her unruly courtiers!

Great Hall (25 minutes)

Elizabethan confectionery cookery

Daily: 10:00-16:00

This February half term, watch our team of history cooks at Hampton Court Palace create a Tudor knot garden made from sugar. Sugar was an expensive luxury at the start of the 16th century, but by Elizabeth I's reign the price had fallen and many more recipes included sugar, so much so that German traveller Paul Hentzner described the English in 1598 as 'having black teeth from great use of sugar'!

From box hedging to gravel paths, architectural obelisks to sugar fountains, this confectionery creation will look at the cookery methods Elizabeth I's cooks would have used to create elaborate table centrepieces fit for the Queen.

Storytime Adventures

1 March, 5 April, 16 April 12:00, 13:15, 14:30 (20 minutes)

Queen's Guard Chamber

Lively storytelling sessions linked to Hampton Court's magnificent history.

Palace Wi-Fi. Connect to us for free by selecting: PALACEFREEWIFI www.hrp.ora.uk

Don't miss out on our other activities and tours



2



No photography please

The Lost Dress of Elizabeth I £

12 October 2019 - 23 February 2020

See the Bacton Altar Cloth, a rare survival of Elizabeth I's wardrobe, on display at her former home.

Mantegna's Triumphs of Caesar

Explore one of the most important sets of paintings in the Royal Collection.

Gallery open daily 10:30 - 12:30 and 13:30 - 16:00

Winter Garden History Tours

Discover how the palace gardens evolved over the centuries.

Mondays, Wednesdays and Saturdays only 12:00 (60 minutes) Meet at the East Gate

Florimania 2020

Friday 20 March to Sunday 22 March

Join us as William III's Apartments are brought to life with vibrant floral displays and the sweet scents of spring. Created by members of the National Association for Flower Arranging Societies, they will also be sharing their tips on floral arranging in daily demonstrations at 11:30 and 14:00 in The Stone Room.

William III's Apartments

Membership makes a difference Join as a member today

Join as a member today! Use your ticket to upgrade towards a Historic Royal **Palaces Membership and** gain a year's entry to six wonderful palaces as well as many other benefits*.

To find out more please speak to a member of staff, call 0203 166 6327 or visit us online at www.hrp.org.uk/ membership. Prices start from just £53.

*Terms and conditions apply