

Tudor Summer School FAQs

Who is this show aimed at?

This show is aimed at families with children aged approximately 6 to 11 years old.

What extra safety measures do you have in place to protect visitors?

Historic Royal Palaces is closely following the latest government advice and guidance in response to the Coronavirus (COVID-19) pandemic. The safety of our visitors and staff is our highest priority.

There will be:

- Clearly marked and socially distanced seating squares for individual households or bubbles within the performance area.
- A limited amount of people entering the palace and gardens every 30 minutes, so we can prevent spaces becoming too crowded, and make observing social distancing as easy as possible.
- Clear signage to facilitate social distancing for staff and visitors.
- Hand sanitiser dispensers for visitors at all entrance points, in our shops and cafes. All staff will be issued with detailed guidance on maintaining high standards of hygiene and this guidance will also be available in public areas to ensure visitors maintain the same standards.
- A frequent and comprehensive cleaning regime inside our spaces.
- A member of staff will be positioned at the entry point to the performance area to help monitor the entry process. Further members of staff will be positioned within the performance area to oversee social distancing and answer any questions.

When are the shows?

Tudor Summer School will run Wednesday 12th to Sunday 16th and Wednesday 19th to Sunday 23rd of August.

The shows will run at 11.30, 13.30 and 15.30 hrs each day.

Where is the show?

Tudor Summer School is taking place outside in the Hampton Court Palace gardens. It is seated directly on grass and visitor seating is not under cover.

Can children watch the show without parental supervision?

Children must be accompanied by an adult at all times. Children cannot watch the show without parental supervision

Can I attend without children?

Yes, you can!

How long is each show?

Each show will last for approximately 40 minutes with no interval.



How much will a ticket cost?

The show is included within a palace admission ticket (members go free).

Do I have to pay for children under 5 years old?

No. Entry to the palace for children under the age of 5 is free.

Can I buy tickets on the day?

You must pre-book your tickets online via [the website](#).

What time should I arrive?

To reach the show area you must walk through the palace. Due to this, you must arrive **at least 30 minutes** prior to the performance start time. If you wish to visit the palace before watching a show please give yourself ample time to do so. You can take as long as you like to explore the palace, we would recommend leaving at least 1 hour 30 minutes to see everything.

Can I visit the palace after the show?

Yes, you are able to re-enter the palace after the performance.

What happens if it rains?

The performers are on a covered stage and so if it rains the show will go ahead. The show will only be cancelled if weather conditions put the health and safety of the visitors, performers and staff at risk.

Please ensure you bring appropriate clothing for the weather conditions. Please note that umbrellas are prohibited during the performance as they can restrict the view of the stage for others.

What should I wear?

Please dress appropriately for weather conditions on the day. This is an outdoor show and runs for approximately 40 minutes. There is no cover available in the case of rain and only limited shade on the site. Also, please note that the grass may be damp and so waterproof shoes might be preferable.

Can I bring something to sit on?

Yes, please bring your own blankets and cushions into the outdoor theatre space. Please do not bring folding chairs with you as they can restrict the view of the stage for others and will not be allowed.

Can I bring my own food into the show with me?

Yes! Please feel free to bring your own picnic to the show.

Glass bottles are allowed, however drinking glasses are not permitted. Please use plastic, shatterproof drinking cups.

Can I buy food and drink during the show?

In addition, there is the Tiltyard Café and The Wilderness Kiosk. Please see further details here:

<https://www.hrp.org.uk/hampton-court-palace/visit/eating>

What is in place for those with access requirements?



The Tudor Summer School Performance Area is fully accessible; however please be aware it is a grassed terrain. For more information about the palace accessibility, please click here:

<http://www.hrp.org.uk/hampton-court-palace/visit-us/accessibility/>

On the 20th August there will be a BSL interpreter on site to sign all 3 shows for that day.

Please make us aware of any access requirements when booking so we can ensure that your needs are catered for.

Will any theatrical effects be used?

Yes, there will be some sound effects and music occurring during the show.

Can I take photographs or use video?

You are welcome to take photographs providing these are for personal use. Please refrain from video recording the performance.

Are dogs allowed?

Only registered and recognisable assistance, service or guide dogs are allowed inside Hampton Court Palace, in the Maze and in the formal gardens. This is the same for the Tudor Summer School Performance Area.

Can I leave my dog anywhere while I watch the show or visit the palace?

There are no facilities for dogs to be left while their owners visit the palace and they should not be left in cars in the palace car park (owners of any animals left in cars are liable to prosecution under the Animal Welfare Act and we are obliged to call the police to parked vehicles containing animals, especially dogs). However, you are very welcome to walk your dog in those areas of the palace gardens that do not require an entrance ticket, and in Home Park. Please keep your dog on a short lead, stick to the paths and remove any dog litter.

What is the policy regarding smoking?

Please refrain from smoking both normal cigarettes and e-cigarettes in the Tudor Summer School Performance Area; it is a no smoking zone. You are permitted to smoke in other parts of the gardens.

Will there be toilet facilities?

The closest toilet facilities are in the Wilderness, a short walk from the performance area.

Where can I leave my buggy during the show?

Buggies are not allowed into the seating area as they will restrict the view of other guests. We will provide an area next to the performance area where you may leave them. This is only available for the duration of the performance. If you would like to leave your buggy somewhere whilst you explore the palace there is a buggy park available in Clock Court.

How do I get to Hampton Court Palace?



For maps and detailed information about getting to the palace by train, bus, car, taxi, boat, coach or bicycle, visit our “Getting here” page by clicking here: <http://www.hrp.org.uk/hampton-court-palace/visit-us/getting-here/>

Email: info@hrp.org.uk

