HISTORIC ROYAL PALACES

Security Information

The safety and security of Historic Royal Palaces' staff and visitors is always of the utmost importance.

As with many public venues Historic Royal Palaces uses a range security measures to help minimise the possibility of terrorist, or other criminal activity taking place, and these measures also include procedures to deal with incidents should they actually happen.

Security reviews

The security in place across our estate is subject to continuous review, and we are assisted in that task by the Metropolitan Police Service and the National Counter Terrorism Security Office.

Our security team receive regular briefings from the police and security services and are in regular contact with a number of agencies who are able to provide advice and guidance about how we can enhance our security.

Our staff are regularly briefed on security matters.

Security procedures

Historic Royal Palaces' reserves the right to conduct bag searches as a 'condition of entry' to all of its sites. Although your group may not be required to have their searched, it would be helpful if the carriage of bags could be kept to a minimum, with only small bags being carried where necessary. We are unable to provide any cloakroom facilities for groups. All coats, bags, lunches and belongings must remain with your group at all times.

The Schools and Communities team asks that teachers undertake the following guidelines to make entry to Hampton Court Palace as smooth and quick as possible:

- Please arrive at the site at least 20 minutes before any scheduled time for a booked session.
- Teachers and children should not bring the following: scissors, compasses, metal cutlery, sharp metallic implements.
- Only bring what you need. If required, the Schools and Communities team will provide all necessary equipment such as clipboards, pencils and drawing materials.

In the unlikely event that an incident should occur it may be necessary to close, or evacuate, part, or all, of a site. If this occurs you may be directed by staff to leave by certain routes, or prevented from leaving via certain routes, or from leaving the site entirely, if it is considered to be in your best interests.

Further information

Whilst we work hard to protect everybody who visits or works at Historic Royal Palaces, we are acutely aware that the measures we have in place can only help to mitigate against the likelihood of an attack rather than completely remove the threat.

The UK Government and security services have created a range of information material, including short videos, publicising their public advice to 'Run, Hide, Tell' in the event of a firearms or weapons attack. The following link, https://www.youtube.com/channel/UC7MzQwBCMi403b2wZXbx0Ew will take you to one of the 'Run, Hide' Tell' videos, and if you or anyone in your party have not already seen the film, we would highly recommend it to you.