

Security Information

The safety and security of Historic Royal Palaces' staff and visitors is of the utmost importance.

As with many public venues Historic Royal Palaces use a range security measures to help minimise the possibility of terrorist or other criminal activity taking place, and these measures also include procedures to deal with incidents should they happen.

Security reviews

The security in place across our estate is subject to continuous review and we work closely with the Metropolitan Police Service and the National Counter Terrorism Security Office.

Our security team receive regular briefings from the police and other security agencies who provide advice and guidance about how we can enhance our security.

Security procedures

Historic Royal Palaces reserves the right to conduct bag searches as a 'condition of entry' to its sites. To make your visit with us easier, it would be helpful if the carriage of bags could be kept to a minimum, with only small bags being carried where necessary.

The Schools and Communities team asks that teachers undertake the following guidelines to make entry as smooth and quick as possible:

- Please arrive at the site at least 20 minutes before any scheduled time for a booked school session.
- Teachers and children should not bring the following: scissors, compasses, metal cutlery, sharp metallic implements.
- Only bring what you need.
- Please expect items that are classified as weapons to be removed and not returned.

In the unlikely event that an incident should occur it may be necessary to close, or evacuate, part, or all, of the site. If this occurs you may be directed by staff to leave by certain routes, or prevented from leaving via certain routes, or from leaving the site entirely, if it is considered to be in your best interests.

Play your part

Good security works best when all of us play a part. You should always be aware of the current national threat level and plan your visit accordingly. Please expect that higher threat levels lead to increased security measures which might delay your entry but are designed to protect you and our teams. Click the link to see the current national threat level. https://www.gov.uk/terrorism-national-emergency

Further information

We work hard to protect everybody who visits or works at Historic Royal Palaces, we are acutely aware that the measures we have in place can only help to mitigate against the likelihood of an attack rather than completely remove the threat.

The UK Government and security services have created a range of information material, including short videos, publicising their public advice to 'Run, Hide, Tell' in the event of a firearms or weapons attack. The following link, https://youtu.be/QUCW_mk35Xc. will take you to one of the 'Run, Hide' Tell' videos, and if you or anyone in your party have not already seen the film, we strongly advise you to do so.